

Terms & Conditions for Sleepin' the Dream

Introduction

Welcome to Sleepin' the Dream. We specialise in providing support to individuals on their CPAP treatment journey and promoting better sleep health. By using our services, you agree to the following Terms & Conditions.

Non-Medical Services

Sleepin' the Dream offers support for CPAP treatment and sleep health guidance. However, we are not medical practitioners and do not diagnose, prescribe, or offer medical treatment for any condition. All information provided by Sleepin' the Dream is for general guidance only and should not be considered medical advice. If you have any medical concerns, we strongly advise consulting with a licensed healthcare provider.

CPAP Treatment Support

Our services include assistance with understanding your CPAP device, mask fitting, troubleshooting equipment issues, and promoting overall sleep health practices. While we strive to provide accurate and helpful support, the advice given by our team should not replace professional medical assessments or decisions. We cannot modify treatment plans set by your healthcare provider.

Liability Disclaimer

All content and advice provided by Sleepin' the Dream are offered "as is" without any warranties, express or implied. You agree that any decisions or actions based on the information provided are at your own discretion and risk. Sleepin' the Dream, including its employees and affiliates, will not be liable for any damages arising from the use of our services, including but not limited to incidental, consequential, or punitive damages.

Limitation of Responsibility

Sleepin' the Dream shall not be held responsible for any adverse effects, discomfort, or complications resulting from the use of CPAP equipment or adjustments made to your CPAP treatment plan. For any health concerns or treatments outside of CPAP therapy, it is important to consult with a licensed medical professional, as we do not replace the advice or care provided by your doctor for non-CPAP-related health matters.

Equipment and Product Disclaimer

While we may offer guidance on CPAP equipment and accessories, Sleepin' the Dream is not responsible for the quality or performance of any products purchased or recommended. Any technical issues or malfunctions should be reported directly to the manufacturer or supplier. Additionally, our support does not include the sale of CPAP equipment or consumables.

No Guarantee of Results

CPAP treatment and sleep health improvements can vary from person to person. Sleepin' the Dream does not guarantee specific outcomes from our services, as success depends on factors beyond our control, including individual health conditions, adherence to treatment, and other personal circumstances.

Confidentiality

We are committed to maintaining the privacy and confidentiality of your personal information in accordance with applicable data protection laws. Any information shared with us during your treatment support will be handled with care and discretion.

Modifications to Services

Sleepin' the Dream reserves the right to modify or discontinue any aspect of our services at any time without notice. Any changes to these Terms & Conditions will be communicated to our clients and posted on our website.

Governing Law

These Terms & Conditions shall be governed by and construed in accordance with the laws of Queensland, Australia. Any disputes arising from these Terms & Conditions shall be subject to the exclusive jurisdiction of the courts in Queensland, Australia.

By using Sleepin' the Dream services, you acknowledge and agree to these Terms & Conditions.

